

## 2. Definitions of Terms for the Purchase of a POS System

The undersigned agrees that the definitions below accurately represent the meaning and intent of these words as used in all documents and representations of the POS Systems Provider and will be used to provide clarity to the pricing that will be provided to:

\_\_\_\_\_ (name of Merchant)

\_\_\_\_\_ (name of POS Systems Provider)

► **POS Systems Provider:** \_\_\_\_\_

The name of the company selling the Point of Sale System, which may include a portion or all of the items noted below. Confirm which company is responsible for each element of your system.

► **Infrastructure Provider:** \_\_\_\_\_

The name of the company providing you with an internet connection, router, and firewall, and/or internal network.

► **POS Application Software Provider:** \_\_\_\_\_

The name of the company providing the POS programming or POS management application software.

► **Support Organization:** \_\_\_\_\_

The name of the company who will be your first line of support for your POS System, including the hardware, software, and operational services.

► **Hardware Services Company:** \_\_\_\_\_

The name of the company responsible for hardware warranty service, on-site hardware support repairs, periodic maintenance and hardware replacement.

► **Support Company:** \_\_\_\_\_

The name of the company responsible for providing help desk support, installation, training, ongoing application updates.

► **Hardware Supplier:** \_\_\_\_\_

The name of the company responsible for providing the POS Point of Sale, PC/Server computer, and peripheral hardware if a company other than the POS Systems Provider

► **Payment Processor:** \_\_\_\_\_

The name of the company that establishes the pricing to the Merchant for all Visa and MasterCard transactions and controls processing-related funds paid to the Merchant and taken from the Merchant.

► **Acquiring Member:** \_\_\_\_\_

The name of the Financial Institution sponsoring the Payment Processor named above.

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### Accepted by POS Systems Provider

\_\_\_\_\_  
*Signature of Legal Representative of POS Systems Provider*

\_\_\_\_\_  
*Printed Name of Representative*

\_\_\_\_\_  
*Title of Representative*

\_\_\_\_\_  
*Accepted by:*

### Accepted by Restaurant

\_\_\_\_\_  
*Signature of Legal Representative for the Restaurant*

\_\_\_\_\_  
*Printed Name of Restaurant Representative*