

Many factors
contribute to
employee turnover,
and every departure
is costly — in time,
money and even
morale — when
staffing is short.

TOP REASONS EMPLOYEES LEAVE

32% Lack of growth opportunities

22% Pay/benefits

20% Poor job fit

17% Workplace culture

7% Scheduling issues

2% Job security



to replace ONE hourly employee

Source: The cost of Employee Turnover: When the Devil is in the Details, Cornell University

HOW TO COUNTER EMPLOYEE TURNOVER



Use the right mix of TOOLS*, STRATEGY, AND MANAGERIAL OVERSIGHT.

- Outline Career Pathways. Let applicants know how to advance at your company; meet with current employees to review their goals and progress.
- Offer Competitive Pay & Benefits. Paying a slightly higher wage to retain employees outweighs the cost of turnover. If more pay isn't possible, offer competitive benefits.
- Create a Positive Workplace Culture. A positive work environment is crucial to retention. Before committing to a new hire, take time to ensure they contribute to the culture.
- Improve Scheduling Practices. Guaranteed hour allocations, posting shifts in advance, and offering easy ways to swap or pick up shifts are a few ways to stay competitive.

Learn more about the National Restaurant

Association Educational Foundation's

workforce development initiatives at

ChooseRestaurants.org

'Along with the strategies mentioned above, **Sprockets' Applicant Matching System** reduces employee turnover by showing hiring managers which applicants are the best fit for the business. Make sure to also check out **The Ultimate Guide to Employee Turnover.**



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